

CABLE DIVISION  
COMMERCE AND  
CONSUMER AFFAIRS

2005 FEB 24 P 2: 11

A\_\_E\_\_P\_✓S\_\_

FILE\_\_\_\_\_

NA LEO O HAWAI'I, INC.

**2004 Annual Activity Report  
&  
2004 Year End Activity Report**



# NA LEO O HAWAII, INC.

**In Hilo:** 91 Mohouli Street, Hilo, Hawai'i 96720  
 Tel: (808) 935-8874 Fax: (808) 961-3621 e-mail: [NALEO001@hawaii.rr.com](mailto:NALEO001@hawaii.rr.com)  
**In Kona:** 74-5590 Eho Street, Suite #115, Kailua-Kona, Hawai'i 96740  
 Tel: (808) 329-9617 Fax: (808) 329-9630 e-mail: [naleo@gte.net](mailto:naleo@gte.net)

## 2004 Activity Report

### Executive Summary

#### Public, Education and Government Access Programming

Publicizing the available programming via the newspapers for all channels continues to be a problem on the East side of the island. The Hilo Tribune-Herald continues its policy of not carrying PEG programming in its Sunday television supplement, citing loss of available advertising space and revenue as the reason. Its sister publication on the West Side, West Hawaii Today, has carried a generic program listing for quite some time. Time Warner continues to carry the PEG channels in its cable program line-up; Na Leo faxes the program information to the electronic publisher. Na Leo also accommodated the University of Hawaii and the Department of Education by rearranging channel assignments to reflect 'Olelo's channel lineup, thus ensuring the same channel lineup statewide.

Concurrent with this change, Na Leo was assigned its fifth channel. After much reflection, the Board decided to program the fifth channel with the Annenberg/CPB satellite channel. This will provide a unique opportunity for potential students and the public in general to partake more extensively of distant learning education opportunities available on the island of Hawaii. It has been a difficult process to acquire the steady satellite signal required and the generous help of Lorene Hough and the assistance of technical personnel from Oceanic Time Warner, particularly Blaine Oyama, continue to be very much appreciated.

Na Leo faced a dilemma in allocating prime time slots and was forced to limit acceptance of new programs in prime time to half-hour and one-hour programs, thus freeing some time periods for other programs. Longer programs will still be accepted in out of prime time slots. The programs in prime time (6:00-10:00PM) are almost exclusively series programming and are renewable for additional 13-week periods.

| Sector      | Total Hours of<br>Programming | Total Hours of First<br>Run Programming           | Total Hours of<br>Repeat<br>Programming        | Total Hours of<br>Submitted but not<br>Aired*     |
|-------------|-------------------------------|---|--|---|
| Public      | 17568                         | 2526  | 15035  | 0   |
| Educational | n/a                           |   |  | 0   |
| Government  | 17568                         | *709  | 1972   | 0   |
| Totals      | 35136                         | 3235  | 17007  | 0   |
| Sector      | Total Hours of<br>Programming | Total Hours of<br>Locally Produced<br>Programming | Total Hours of<br>Non-Locally<br>Produced Pgms | Total Hours of<br>"Bulletin Board"<br>Programming |
| Public      | 17568                         | 7693  | 1106   | 8769  |
| Educational | n/a                           |   |  |   |
| Government  | 17568                         | 1816  | 712  | 15038   |

|             |                |                         |              |                  |
|-------------|----------------|-------------------------|--------------|------------------|
| Totals      | 35136          | 9509                    | 1818         | 23807            |
|             |                |                         |              |                  |
|             |                |                         |              |                  |
|             | Total Hours of | Total Hours of          | Total Hrs of | Total Hours of   |
|             | Programming    | Programming             | Programming/ | Programming      |
|             | Dropped Off    | Created By PEG Trained/ | "Open Mike"  | Developed by PEG |
|             | For Play       | Certified Producer      |              |                  |
|             |                |                         |              |                  |
| Public      | 2055           | 1935                    | 416          | 0                |
| Educational | n/a            |                         |              |                  |
| Government  | *2007          | 70                      | 0            | 0                |
|             |                |                         |              |                  |
| Totals      | 4062           | 2005                    | 416          | 0                |
|             |                |                         |              |                  |

\* County Council Produced

The Senate confirmation hearings for judicial nominee Ted Hong were avidly followed on the Big Island. Probably for the first time, the general population had the chance to experience a real time hearing on a subject of intense interest to a large part of the population. Prior hearings on subjects of interest, such as Hawaiian issues, have been cablecast on a tape-delayed basis, perhaps weeks after the hearings occurred. County government has also stepped up its programming effort by providing an additional weekly program "What's Up In The County", featuring County Departments and employees. Additionally, the County continues to publish job availabilities on the bulletin board system. The Bulletin Board system continues its popularity, receiving over 21,000 "hits" during the past year. Organizations who have used the system are listed as part of this report.

## Video Production Training

Na Leo has shifted its focus for outreach and training slightly by trying to attract more students from charter schools rather than traditional schools. The most success to date, though, has been with Hilo High School. The secret has been the Na Leo producer who has taken over as advisor for the video club and has transmitted her enthusiasm to the students. As a consequence, the students have come into the studio facilities and learned a lot about video production and techniques. Hopefully, this will lead to further interest from other students and schools as well as program submissions. The daily 5-minute "school activities" tapes continue to be submitted by Kealahou School in Kona and Hilo Intermediate in Hilo. Na Leo has maintained its contacts with the University of Hawaii-Hilo Communications Department. Over the past few years, UH-H has occasionally sent an intern to Na Leo. The Chairman of the Department recently visited the facilities and was very impressed. He expressed a great interest in the possibility of a close partnership between Na Leo and UH-H. He related that over the years, he has applied for a new instructor position in his budget requests; this request is now near the top of the position request list and he is confident that it will be granted this year. Should the position be approved, the university will have the instructor but not the facility. A perfect scenario for cooperation.

| Summary of Training |                  |  |                   |                  |                  |
|---------------------|------------------|--|-------------------|------------------|------------------|
|                     |                  |  |                   |                  |                  |
|                     | Number of        |  | Total Number of   | Total Number     | % of Students    |
| Class Name          | Sessions Offered |  | Students Enrolled | Completing Class | Completing Class |
|                     |                  |  |                   |                  |                  |
| Orientation         | 20               |  | 122               | 95               | 84%              |
|                     |                  |  |                   |                  |                  |
| Basic Production    | 19               |  | 101               | 83               | 76%              |
|                     |                  |  |                   |                  |                  |

|                          |    |     |     |     |
|--------------------------|----|-----|-----|-----|
| <b>Camera Basics</b>     | 5  | 28  | 22  | 79% |
| <b>NLE Class</b>         | 6  | 20  | 16  | 80% |
| <b>Studio Production</b> | 6  | 72  | 52  | 84% |
| <b>Total</b>             | 56 | 343 | 268 | 84% |

## Equipment

The conversion to digital equipment has been virtually completed, especially in the field production, edit and studio sections of Na Leo O Hawaii. The complete complement of digital cameras for field video acquisition has been purchased and consists of 16 SONY PDX10 3chip cameras, 8 each for Hilo and Kona. Client reaction to the cameras has been very favorable due to their ease of use in the automatic mode and the quality of the pictures. Advanced clients like the ability to adjust camera settings to their particular liking as well as circumstances and they very much like the versatility of using the myriad manual settings.

Na Leo has again taken a three-pronged approach when purchasing equipment, particularly edit equipment. Four of the edit bays in Hilo and in Kona are equipped with an Applied Magic Screenplay "video appliance", which is essentially a self-contained computer system for video only. Even clients who profess to be computer phobes are using these devices after a few short lessons. These "appliances" are sufficient for the majority of the clients who just want to make a program without having to take a long, involved course with a steep learning curve. For those of our clients who have more demanding requirements, Na Leo has two edit bays each in Hilo and in Kona that offer the Adobe Premiere Pro professional editing system. All edit bays are also equipped with DVD "burners"; ergo programs can be directly put on DVD after editing and played back on almost all DVD players. The third, and most difficult tier is the fully professional Newtek system in the studio. It contains sophisticated switching, editing and graphics software, including Lightwave, a professional modeling program.

Currently, Na Leo has a last analog edit bay available in both facilities for clients who are more comfortable with analog systems and videotape. A notice was posted throughout the facilities in September of 2003 that Na Leo would stop accepting videotape and convert to DVD playback only. As videotape machines continue to break down and cannot be repaired, the day of DVD acceptance only is drawing closer and closer. Very few clients continue to use the analog system.

| <b>Equipment Types</b>        | <b>Total Hrs.</b> | <b>Number of</b>      | <b>Estimated Value /Hr.</b> | <b>Total Est Value</b> |
|-------------------------------|-------------------|-----------------------|-----------------------------|------------------------|
|                               | <b>Used</b>       | <b>Checkouts/Uses</b> |                             |                        |
| <b>Camera-Analog</b>          | 11982             | 153                   | \$25                        | \$299,550              |
| <b>Camera-Digital</b>         | 18648             | 136                   | \$100                       | \$1,864,800            |
| <b>Other Field Prod Equip</b> | 39504             | 115                   | \$25                        | \$987,600              |
| <b>Linear Edit Bays</b>       | 1313              | 5                     | \$50                        | \$65,656               |
| <b>Non-Linear Edit Bays</b>   | 4814              | 5                     | \$100                       | \$481,372              |

|  |           |             |              |                    |
|--|-----------|-------------|--------------|--------------------|
| <b>Studio A</b>                                    | <b>5</b>  | <b>3</b>    | <b>\$125</b> | <b>\$625</b>       |
| <b>Studio B</b>                                    | <b>25</b> | <b>3.5</b>  | <b>\$150</b> | <b>\$3,675</b>     |
|  |           |             |              |                    |
| <b>Total Estimated Value of Resources Utilized</b> |           |             |              | <b>\$3,703,278</b> |
|  |           |             |              |                    |
|  |           |             |              |                    |
| <b>New User</b>                                    |           | <b>63</b>   |              |                    |
| <b>Repeat User</b>                                 |           | <b>2154</b> |              |                    |

Please note that Na Leo values its equipment based on the number of hours of use, or the number of hours the equipment is checked out and unavailable to other users, rather than on the number of times the equipment is signed out. Value based on hours of use is more consistent with video equipment rental companies, though the imputed value of the equipment is below market rates. An attempt has been made to adjust them to local conditions.

Though not formalized, Na Leo continues efforts to provide mentoring on an individual basis for clients who require it, in an effort restore their belief that they can master the technology and the required techniques. Na Leo also continues to offer clients the opportunity to trade volunteer hours in exchange for instructional fees. Na Leo earned additional income of \$27,429.75 in 2004, primarily interest on restricted and unrestricted funds in banking institutions. Approximately \$4,900 was earned in training fees, dubbing tapes/DVDs, DVD sales and miscellaneous income.

The facilities in Hilo and Kona were closed for federal and state holidays. No channel outages occurred this year except as caused by power outages from Hawaii Electric Company. These outages are noted as part of this report.

| Sector      | Total Hours of Programming | Total Hours of First Run Programming                                  | Total Hours of Repeat Programming        | Total Hours of Programming Submitted but not Aired* |
|-------------|----------------------------|---|--|---|
| Public      | 17568                      | 2526  | 15035                                    | 0   |
| Educational | n/a                        |   |  | 0   |
| Government  | 17568                      | 709   | 1972                                     | 0   |
| Totals      | 35136                      | 3235  | 17007                                    | 0   |
|             |                            |   |  |   |
|             | Total Hours of Programming | Total Hours of Locally Produced Programming                           | Total Hours of Non-Locally Produced Pgms | Total Hours of "Bulletin Board" Programming         |
| Public      | 17568                      | 7693  | 1106                                     | 8769  |
| Educational | n/a                        |   |  |   |
| Government  | 17568                      | 1816  | 712                                      | 15038   |
| Totals      | 35136                      | 9509  | 1818                                     | 23807   |
|             |                            |   |  |   |
|             | Total Hours of Programming | Total Hours of Programming Created By PEG Trained/ Certified Producer | Total Hrs of Programming/ "Open Mike"    | Total Hours of Programming Developed by PEG         |
| Public      | 2055                       | 1935  | 416                                      | 0   |
| Educational | n/a                        |   |  |   |
| Government  | 2007                       | 70  | 0  | 0   |
| Totals      | 4062                       | 2005  | 416                                      | 0   |

# Combined Facility Use

| Equipment Types                             | Total Hrs. Used | Hrs. Per Session | Estimated Value /Hr. | Total Est Value |
|---|-----------------|------------------|----------------------|-----------------|
| Camera-Analog                               | 11982           | n/a              | \$25                 | \$299,550       |
| Camera-Digital                              | 18648           | n/a              | \$100                | \$1,864,800     |
| Other Field Prod Equip                      | 39504           | n/a              | \$25                 | \$987,600       |
| Linear Edit Bays                            | 1313            | n/a              | \$50                 | \$65,656        |
| Non-Linear Edit Bays                        | 4814            | n/a              | \$100                | \$481,372       |
| Studio A                                    | 5               | n/a              | \$125                | \$625           |
| Studio B                                    | 25              | n/a              | \$150                | \$3,675         |
| Total Estimated Value of Resources Utilized |                 |                  |                      | \$3,703,278     |
| New User                                    |                 |                  | 63                   |                 |
| Repeat User                                 |                 |                  | 2154                 |                 |

# Facility Use - Hilo

| Equipment Types                             | Total Hrs. Used | Hrs. Per Session | Estimated Value /Hr. | Total Est Value |
|---|-----------------|------------------|----------------------|-----------------|
| Camera-Analog                               | 7734            | 89               | \$25                 | \$193,350       |
| Camera-Digital                              | 10608           | 68               | \$100                | \$1,060,800     |
| Other Field Prod Equip                      | 19104           | 48               | \$25                 | \$477,600       |
| Linear Edit Bays                            | 509             | 3                | \$100                | \$50,937        |
| Non-Linear Edit Bays                        | 3233            | 2                | \$50                 | \$161,625       |
| Studio A                                    | 5               | 3                | \$125                | \$625           |
| Studio B                                    | 25              | 3.5              | \$150                | \$3,675         |
| Total Estimated Value of Resources Utilized |                 |                  |                      | \$1,948,612     |
| New User                                    |                 | 29               |                      |                 |
| Repeat User                                 |                 | 1367             |                      |                 |



## Executive Summary - Hilo

[illegible]

Executive Summary - Kona

| Sector      | Total Hours of Programming | Total Hours of First Run Programming                                  | Total Hours of Repeat Programming        | Total Hours of Programming Submitted but not Aired* |
|-------------|----------------------------|---|--|---|
| Public      | 8784                       | 1407  | 7378                                     | 0   |
| Educational | 17568                      |   |  |   |
| Government  | 8784                       | 354   | 986                                      | 0   |
| Totals      | 35136                      | 1762  | 8364                                     | 0   |
|             |                            |   |  |   |
|             | Total Hours of Programming | Total Hours of Locally Produced Programming                           | Total Hours of Non-Locally Produced Pgms | Total Hours of "Bulletin Board" Programming         |
| Public      | 8784                       | 3224  | 726                                      | 4834  |
| Educational | 17568                      |   |  |   |
| Government  | 8784                       | 998   | 191                                      | 7444  |
| Totals      | 35136                      | 4222  | 917                                      | 12278   |
|             |                            |   |  |   |
|             | Total Hours of Programming | Total Hours of Programming Created By PEG Trained/ Certified Producer | Total Hrs of Programming/ "Open Mike"    | Total Hours of Programming Developed by PEG         |
| Public      | 1675                       | 1935  | 208                                      | 0   |
| Educational |                            |   |  |   |
| Government  | 1189                       | 0   | 0  | 0   |
| Totals      | 2864                       | 1935  | 208                                      | 0   |

Comparative Executive Summary - Na Leo O Hawaii  
2003 vs. 2004

| Sector      | 2003                       | 2004  | 2003  | 2004 | 2003  | 2004 | 2003   | 2004  |
|-------------|----------------------------|-------|---|------|---|------|--|-------|
|             | Total Hours of Programming |       | Total Hours of First Run Programming                                  |      | Total Hours of Repeat Programming           |      | Total Hours of Programming Submitted but not Aired |       |
| Public      | 8760                       | 8784  | 2117  | 2526 | 6643  | 6258 | 0  | 0     |
| Educational | 17520                      | 15568 |   |      |   |      | 0  | 0     |
| Government  | 8760                       | 8784  | 2226  | 709  | 394   | 986  | 0  | 0     |
| Totals      | 35040                      | 33136 | 4343  | 3235 | 7037  | 7244 | 0  | 0     |
|             |                            |       |   |      |   |      |  |       |
|             | Total Hours of Programming |       | Total Hours of Locally Produced Programming                           |      | Total Hours of Non-Locally Produced Prgms   |      | Total Hours of "Bulletin Board" Programming        |       |
| Public      | 8760                       | 8784  | 4868  | 4469 | 752   | 380  | 3140   | 8769  |
| Educational | 17520                      | 15568 |   |      |   |      |  |       |
| Government  | 8760                       | 8784  | 711   | 818  | 1901  | 521  | 6148   | 15038 |
| Totals      | 35040                      | 33136 | 5579  | 5287 | 2653  | 901  | 9288   | 23807 |
|             |                            |       |   |      |   |      |  |       |
|             | Total Hours of Programming |       | Total Hours of Programming Created by PEG Trained/Certified Producers |      | Total Hours of Programming Developed By PEG |      |  |       |
| Public      | 752                        | 380   | 4867  | 4469 | 50  | 208  | 50   | 0     |
| Educational | 0                          | 0     | 0   |      | 0   | 0    | 0  | 0     |
| Government  | 711                        | 818   | 0   | 70   | 0   | 0    | 0  | 0     |
| Totals      | 1463                       | 1198  | 4867  | 4539 | 50  | 208  | 50   | 0     |

Comparative Executive Summary - Na Leo O Hawaii  
2003 vs. 2004

|                   | <u>2003</u>                | <u>2004</u> | <u>2003</u>                       | <u>2004</u> | <u>2003</u>                   | <u>2004</u> | <u>2003</u>                    | <u>2004</u> |
|-------------------|----------------------------|-------------|-----------------------------------|-------------|-------------------------------|-------------|--------------------------------|-------------|
| Class Name        | Number of Sessions Offered |             | Total Number of Students Enrolled |             | Total Number Completing Class |             | % of Students Completing Class |             |
| Orientation       | 11                         | 20          | 160                               | 122         | 88                            | 95          | 55%                            | 78%         |
| Basic Production  | 11                         | 19          | 87                                | 101         | 83                            | 83          | 95%                            | 82%         |
| Camera Basics     | 9                          | 5           | 55                                | 28          | 33                            | 22          | 60%                            | 79%         |
| NLE Class         | 10                         | 6           | 38                                | 20          | 31                            | 16          | 82%                            | 80%         |
| Studio Production | 4                          | 6           | 29                                | 72          | 21                            | 52          | 72%                            | 72%         |
| Analog Edit       | 2                          |             | 7                                 | 0           | 6                             | 0           | 86%                            |             |
| TOTALS            | 47                         | 56          | 376                               | 343         | 262                           | 268         | 70%                            | 78%         |

Facility Use - Kona

| Equipment Types                             | Total Hrs. Used | Hrs. Per Session | Estimated Value /Hr. | Total Est Value |
|---|-----------------|------------------|----------------------|-----------------|
| Camera-Analog                               | 4248            | 64               | \$25                 | \$106,200       |
| Camera-Digital                              | 8040            | 68               | \$100                | \$804,000       |
| Other Field Prod Equip                      | 20400           | 67               | \$25                 | \$510,000       |
| Linear Edit Bays                            | 804             | 2                | \$50                 | \$40,188        |
| Non-Linear Edit Bays                        | 1581            | 3                | \$100                | \$158,122       |
| Studio A                                    |                 |                  |                      |                 |
| Studio B                                    |                 |                  |                      |                 |
| Total Estimated Value of Resources Utilized |                 |                  |                      | \$1,618,510     |
|   |                 |                  |                      |                 |
| New User                                    |                 | 34               |                      |                 |
| Repeat User                                 |                 | 787              |                      |                 |

# Na Leo 'O Hawaii Training Statistics 2004

## Summary of Training

| Class Name        | Number of<br>Sessions Offered | Total Number of<br>Students Enrolled | Total Number<br>Completing Class | % of Students<br>Completing Class |
|-------------------|-------------------------------|--------------------------------------|----------------------------------|-----------------------------------|
| Orientation       | 20                            | 122                                  | 95                               | 84%                               |
| Basic Production  | 19                            | 101                                  | 83                               | 76%                               |
| Camera Basics     | 5                             | 28                                   | 22                               | 79%                               |
| NLE Class         | 6                             | 20                                   | 16                               | 80%                               |
| Studio Production | 6                             | 72                                   | 52                               | 84%                               |
| <b>Total</b>      | <b>56</b>                     | <b>343</b>                           | <b>268</b>                       | <b>84%</b>                        |

## Outreach And Marketing

- John Kekua approached Na Leo about shooting the *World Sprint Championships*, the premiere event for canoe racing. Na Leo was able to bring him and a producer together to videotape the weeklong event.
- In the course of visiting high schools to induce them to develop and show their work through Na Leo, staff became aware of at least two high schools – one in Keaau and one in Kealahou – that had unused video equipment. Na Leo staff hooked up the equipment and provided instructions in its use.
- Through the efforts of a Na Leo staff member, students from Milolii, accompanied by parents and teachers, toured Na Leo and had hands on instruction in the use of cameras and edit equipment
- Students from Ke'Ana La'ahana Charter school, supported by the Edith Kanaka'ole Foundation, toured the facilities, received some instructions in camera techniques and editing and produced videos of their visits for families and friends.
- The cooperation between Hilo Intermediate School and Na Leo continues. The students produce a daily five minute segment of upcoming activities or announcements concerning school activities, which is shown on Na Leo in the early morning. These announcements keep both students and parents abreast of events at the school.
- The *Black Student Union* at the University of Hawaii-Hilo approached Na Leo about doing programs directed at UH-H students.
- After sprucing up the Kona facility, an Open House was held for producers, community organizations and the public at large.
- I met with the Chair of the UH-H Communications Department and we toured the facility. Over the years, he has assigned interns to work at Na Leo as part of their curriculum. He was very impressed with Na Leo's facilities; he mentioned that he had asked for a media professorship and was confident that the position will be approved this year by the Legislature. He envisions a close partnership between UH-H and Na Leo, with UH-H having the instructor and Na Leo having the facilities.
- Provided numerous tours of the facility to mainland visitors as well as Hawaii residents.
- Provided facilities for the Big Island Sports Club to meet. A Na Leo staff member produced the Sports Hall of Fame, honoring outstanding athletes of the past.
- Established a program exchange with Valley Access Corporation in Stillwater, Minnesota.
- Hosted a communications major from UC-Santa Cruz as intern in the Kona Facility for four months.
- Continued weekly and monthly press releases regarding "The Big Island Speaks Out" and other programs and program schedules.
- Continued sending bulletin forms to organizations for inclusion of their messages on the bulletin board.

- Continued attendance at Hui Laulima, a group of non-profits who collaborate to help the community as well as attendance at Hawaii Island Continuum of Care meetings video-conferenced monthly at the Mayor's office in Kona.
- Continued contacting schools, charter schools and community organizations to acquaint them with Na Leo services and to persuade them to take advantage of them.



## Complaints 2004

| Date     | Name   |
|----------|--|
| 1/26/04  | <p>J. Morales</p> <ul style="list-style-type: none"> <li>o Request to immediately see his file a second time; how many other producers were asked to submit copyright releases and if any of their programs were suspended from showing for not submitting clearances; how Mr. Morales' proposal for commercials and production services ended up in his file.</li> <li>o <b>Resolution:</b> given access to his file when staff was available; other producers either provided the requested documentation, or if unavailable, voluntarily pulled their show; proposal dropped on my desk by unknown person while I was out of office.</li> </ul> |
| 3/17/04  | <p>J. Morales</p> <ul style="list-style-type: none"> <li>o Complaint about producer's show violating copyright and Statement of Compliance</li> <li>o <b>Resolution:</b> Show suspended and producer asked to submit Copyright clearances. Producer voluntarily cancelled show and submitted another,</li> </ul>   |
| 3/30/04  | <p>J. Morales</p> <ul style="list-style-type: none"> <li>o Complaint that a Na Leo staff member allegedly used Na Leo equipment to "provide production services to a walk-in client" on a specified date</li> <li>o <b>Resolution:</b> No such services were provided as the staff member was home with the flu</li> </ul>   |
| 4/6/2004 | <p>J. Morales</p> <ul style="list-style-type: none"> <li>o Complaint to OIP that he was unable to receive a copy of alleged contract for production services between UHH and Na Leo</li> <li>o <b>Resolution:</b> OIP dismissed the complaint as no such contract existed</li> <li>o Complaint that he was unable to get surveillance videotape of Na Leo parking lot.<br/><b>Resolution:</b> Unable to find videotape. Complaint was received after videotape was most likely taped over. Letter received from OIP to preserve documents until complaint resolved.</li> </ul>   |
| 7/??/04  | <p>Jerome Warren</p> <ul style="list-style-type: none"> <li>o Complaint that he was unable to see Channel 52</li> <li>o <b>Resolution:</b> Asked Oceanic Time Warner if Channel 52 was being transmitted in Pahala. Upon assurance that the feed came from the Kona system and was being seen in the Ka'u area, called back Mr. Warren to notify him.</li> </ul>   |
| 8/??/04  | <p>Jerome Warren</p> <ul style="list-style-type: none"> <li>o Complaint that Na Leo cablecast County Council meetings more often or at times when he could watch</li> <li>o <b>Resolution:</b> Spend over an hour on the phone with him explaining when the County Council and County Committees were being shown. Suggested that he videotape the cablecasts for viewing at a more suitable time for him. Does not know how to program his VCR. Doesn't want to ask friend or neighbor.</li> </ul>  |

- 9/??/04 County of Hawaii Public Relations
- Asked to reply to a complaint by Mr. Warren about County of Hawaii cablecasts.
  - **Resolution:** Called Kona office to make sure that County cablecasts were shown at times that had been given to Mr. Warren previously. Called Mr. Warren; spoke with him again for an extended period.
- 10/1/04 Juan Morales
- Request to OIP for Na Leo records in connection with attorney fees paid to date
  - **Resolution:** Referred to Na Leo attorneys. Request denied.
- Televiewer from Kona
- Viewer called to inquire about the channel line-up
  - **Resolution:** Viewer was informed about the channel line-up
- 12/30/04 Glen Chock-DCCA
- E-mail from Mr. Chock inquiring about a complaint from Mr. Warren
  - **Resolution:** Letter was sent to Mr. Warren detailing all the times that the County Council and Committee Meetings were shown. Na Leo staff made up a monthly calendar for Mr. Warren detailing the cablecast times.

### **Other Communications**

- Letter of thanks from the Palace Theater for staff help in organizing and producing the "Countdown '04 at the Palace" event, a drug and alcohol free event for Hawaii's youth
- Letter of thanks from Na Pua Noeau for the opportunity to allow students to learn about "the intricacies of communication through television media".
- Letter of appreciation from a viewer

DCCA Additional Income Report  
All Accounts

1/1/2004 Through 12/31/2004

| Num         | Date      | Payee               | C | Amount       | Running Balance |
|-------------|-----------|---------------------|---|--------------|-----------------|
| BOH Savings |           |                     |   |              |                 |
|             | 1/2/2004  | BOH CD#6261925      | R | 36.99        | 36.99           |
|             | 1/3/2004  | BOH CD#6261871      | R | 36.99        | 73.98           |
|             | 1/3/2004  | BOH CD#6261872      | R | 9.86         | 83.84           |
|             | 1/26/2004 | BOH CD#6261873      | R | 36.99        | 120.83          |
|             | 1/26/2004 | BOH CD#6261791      | R | 36.98        | 157.81          |
|             | 1/26/2004 | BOH CD#6261874      | R | 36.98        | 194.79          |
|             | 1/27/2004 | BOH CD#6270627      | R | 36.99        | 231.78          |
|             | 1/31/2004 | BOH Savings Account | R | 113.08       | 344.86          |
|             | 2/1/2004  | BOH CD#6261925      | R | 36.99        | 381.85          |
|             | 2/2/2004  | BOH CD#6261871      | R | 36.98        | 418.83          |
|             | 2/2/2004  | BOH CD#6261872      | R | 9.86         | 428.69          |
|             | 2/25/2004 | BOH CD#6261791      | R | 36.99        | 465.68          |
|             | 2/25/2004 | BOH CD#6261873      | R | 36.99        | 502.67          |
|             | 2/25/2004 | BOH CD#6261874      | R | 36.99        | 539.66          |
|             | 2/26/2004 | BOH CD#6270627      | R | 36.99        | 576.65          |
|             | 2/29/2004 | Bank of Hawaii      | R | 103.26       | 679.91          |
|             | 3/2/2004  | BOH CD#6261925      | R | 36.98        | 716.89          |
|             | 3/3/2004  | BOH CD#6261871      | R | 36.99        | 753.88          |
|             | 3/3/2004  | BOH CD#6261872      | R | 9.86         | 763.74          |
|             | 3/26/2004 | BOH CD#6261791      | R | 36.99        | 800.73          |
|             | 3/26/2004 | BOH CD#6261874      | R | 36.99        | 837.72          |
|             | 3/26/2004 | BOH CD#6261873      | R | 36.98        | 874.70          |
|             | 3/27/2004 | BOH CD#6270627      | R | 36.98        | 911.68          |
|             | 3/31/2004 | Bank of Hawaii      | R | 37.22        | 948.90          |
|             | 4/1/2004  | BOH CD#213504       | R | 63.70        | 1,012.60        |
|             | 4/1/2004  | BOH CD#6261925      | R | 61.64        | 1,074.24        |
|             | 4/1/2004  | BOH CD#213512       | R | 63.70        | 1,137.94        |
|             | 4/1/2004  | BOH CD#213520       | R | 63.70        | 1,201.64        |
| 123456      | 4/1/2004  | BOH CD#423456       | R | (100.000.00) | (98,798.36)     |
|             | 4/2/2004  | BOH CD#6261791      | R | 61.64        | (98,736.72)     |
|             | 4/2/2004  | BOH CD#6261872      | R | 36.99        | (98,699.73)     |
|             | 4/25/2004 | BOH CD#6261873      | R | 32.88        | (98,666.85)     |
|             | 4/25/2004 | BOH CD#6261791      | R | 32.87        | (98,633.98)     |
|             | 4/25/2004 | BOH CD#6261874      | R | 32.87        | (98,601.11)     |
|             | 4/26/2004 | BOH CD#6270627      | R | 32.88        | (98,568.23)     |
|             | 4/26/2004 | BOH Savings Account | R | 17.82        | (98,550.41)     |
|             | 5/1/2004  | BOH CD#213140       | R | 65.75        | (98,484.66)     |
|             | 5/1/2004  | BOH CD#6261925      | R | 61.65        | (98,423.01)     |
|             | 5/1/2004  | BOH CD#213504       | R | 61.64        | (98,361.37)     |
|             | 5/1/2004  | BOH CD#213512       | R | 61.64        | (98,299.73)     |
|             | 5/2/2004  | BOH CD#6261871      | R | 61.65        | (98,238.08)     |

DCCA Additional Income Report  
All Accounts

1/1/2004 Through 12/31/2004

| Num | Date      | Payee               | C | Amount | Running Balance |
|-----|-----------|---------------------|---|--------|-----------------|
|     | 5/2/2004  | BOH CD#213520       | R | 61.64  | (98,176.44)     |
|     | 5/2/2004  | BOH CD#6261872      | R | 36.98  | (98,139.46)     |
|     | 5/25/2004 | BOH CD#6261791      | R | 32.88  | (98,106.58)     |
|     | 5/25/2004 | BOH CD#6261873      | R | 32.88  | (98,073.70)     |
|     | 5/25/2004 | BOH CD#6261874      | R | 32.88  | (98,040.82)     |
|     | 5/26/2004 | BOH CD#6270627      | R | 32.88  | (98,007.94)     |
|     | 5/30/2004 | BOH CD#213504       | R | 59.59  | (97,948.35)     |
|     | 5/30/2004 | BOH CD#213512       | R | 59.59  | (97,888.76)     |
|     | 5/30/2004 | BOH CD#213520       | R | 59.59  | (97,829.17)     |
|     | 5/31/2004 | BOH Savings Account | R | 25.56  | (97,803.61)     |
|     | 5/31/2004 | BOH CD#6261925      | R | 61.64  | (97,741.97)     |
|     | 6/1/2004  | BOH CD#213140       | R | 67.95  | (97,674.02)     |
|     | 6/1/2004  | BOH CD#6261871      | R | 61.64  | (97,612.38)     |
|     | 6/1/2004  | BOH CD#6261872      | R | 36.99  | (97,575.39)     |
|     | 6/24/2004 | BOH CD#6261871      | R | 32.88  | (97,542.51)     |
|     | 6/24/2004 | BOH CD#6261874      | R | 32.88  | (97,509.63)     |
|     | 6/24/2004 | BOH CD#6261873      | R | 32.87  | (97,476.76)     |
|     | 6/25/2004 | BOH CD#6270627      | R | 32.87  | (97,443.89)     |
|     | 6/30/2004 | BOH CD#213504       | R | 38.22  | (97,405.67)     |
|     | 6/30/2004 | BOH CD#213512       | R | 38.22  | (97,367.45)     |
|     | 6/30/2004 | BOH CD#213520       | R | 38.22  | (97,329.23)     |
|     | 6/30/2004 | BOH CD#6261925      | R | 32.88  | (97,296.35)     |
|     | 6/30/2004 | Bank of Hawaii      | R | 24.87  | (97,271.48)     |
|     | 7/1/2004  | BOH CD#213140       | R | 65.75  | (97,205.73)     |
|     | 7/1/2004  | BOH CD#6261871      | R | 32.88  | (97,172.85)     |
|     | 7/1/2004  | BOH CD#6261872      | R | 9.86   | (97,162.99)     |
|     | 7/24/2004 | BOH CD#6261873      | R | 32.88  | (97,130.11)     |
|     | 7/24/2004 | BOH CD#6261791      | R | 32.87  | (97,097.24)     |
|     | 7/24/2004 | BOH CD#6261874      | R | 32.87  | (97,064.37)     |
|     | 7/25/2004 | BOH CD#6270627      | R | 32.88  | (97,031.49)     |
|     | 7/30/2004 | BOH CD#213504       | R | 36.99  | (96,994.50)     |
|     | 7/30/2004 | BOH CD#213512       | R | 36.99  | (96,957.51)     |
|     | 7/30/2004 | BOH CD#213520       | R | 36.99  | (96,920.52)     |
|     | 7/30/2004 | BOH CD#6261925      | R | 32.87  | (96,887.65)     |
|     | 7/31/2004 | Bank of Hawaii      | R | 25.81  | (96,861.84)     |
|     | 7/31/2004 | BOH CD#6261871      | R | 32.87  | (96,828.97)     |
|     | 7/31/2004 | BOH CD#6261872      | R | 9.86   | (96,819.11)     |
|     | 8/1/2004  | BOH CD#213140       | R | 67.95  | (96,751.16)     |
|     | 8/23/2004 | BOH CD#6261791      | R | 73.97  | (96,677.19)     |
|     | 8/23/2004 | BOH CD#6261874      | R | 73.97  | (96,603.22)     |
|     | 8/24/2004 | BOH CD#6270627      | R | 73.97  | (96,529.25)     |
|     | 8/28/2004 | BOH CD#213504       | R | 35.75  | (96,493.50)     |

DCCA Additional Income Report  
All Accounts

1/1/2004 Through 12/31/2004

| Num | Date       | Payee               | C | Amount | Running Balance |
|-----|------------|---------------------|---|--------|-----------------|
|     | 8/28/2004  | BOH CD#213512       | R | 35.75  | (96,457.75)     |
|     | 8/28/2004  | BOH CD#213520       | R | 35.75  | (96,422.00)     |
|     | 8/29/2004  | BOH CD#213273       | R | 76.44  | (96,345.56)     |
|     | 8/29/2004  | BOH CD#6261925      | R | 32.88  | (96,312.68)     |
|     | 8/30/2004  | BOH CD#6261871      | R | 32.88  | (96,279.80)     |
|     | 8/30/2004  | BOH CD#6261872      | R | 9.87   | (96,269.93)     |
|     | 8/31/2004  | Bank of Hawaii      | R | 25.93  | (96,244.00)     |
|     | 9/1/2004   | BOH CD#213140       | R | 67.94  | (96,176.06)     |
|     | 9/22/2004  | BOH CD#6261791      | R | 73.98  | (96,102.08)     |
|     | 9/22/2004  | BOH CD#6261874      | R | 73.98  | (96,028.10)     |
|     | 9/23/2004  | BOH CD#6270627      | R | 73.98  | (95,954.12)     |
|     | 9/28/2004  | BOH CD#213140       | R | 59.18  | (95,894.94)     |
|     | 9/28/2004  | BOH CD#213504       | R | 50.96  | (95,843.98)     |
|     | 9/28/2004  | BOH CD#213512       | R | 50.96  | (95,793.02)     |
|     | 9/28/2004  | BOH CD#213520       | R | 50.96  | (95,742.06)     |
|     | 9/28/2004  | BOH CD#6261925      | R | 41.10  | (95,700.96)     |
|     | 9/29/2004  | BOH CD#213273       | R | 76.44  | (95,624.52)     |
|     | 9/29/2004  | BOH CD#6261871      | R | 41.10  | (95,583.42)     |
|     | 9/29/2004  | BOH CD#6261872      | R | 9.86   | (95,573.56)     |
|     | 9/30/2004  | BOH Savings Account | R | 25.24  | (95,548.32)     |
|     | 10/22/2004 | BOH CD#6261791      | R | 73.97  | (95,474.35)     |
|     | 10/22/2004 | BOH CD#6261874      | R | 73.97  | (95,400.38)     |
|     | 10/23/2004 | BOH CD#6270627      | R | 73.97  | (95,326.41)     |
|     | 10/27/2004 | BOH CD#213273       | R | 69.04  | (95,257.37)     |
|     | 10/28/2004 | BOH CD#213140       | R | 65.75  | (95,191.62)     |
|     | 10/28/2004 | BOH CD#213504       | R | 49.31  | (95,142.31)     |
|     | 10/28/2004 | BOH CD#213512       | R | 49.31  | (95,093.00)     |
|     | 10/28/2004 | BOH CD#213520       | R | 49.31  | (95,043.69)     |
|     | 10/28/2004 | BOH CD#6261925      | R | 41.09  | (95,002.60)     |
|     | 10/28/2004 | BOH CD#6261871      | R | 41.09  | (94,961.51)     |
|     | 10/29/2004 | BOH CD#6261872      | R | 9.86   | (94,951.65)     |
|     | 10/31/2004 | Bank of Hawaii      | R | 26.35  | (94,925.30)     |
|     | 11/21/2004 | BOH CD#6261791      | R | 41.09  | (94,884.21)     |
|     | 11/21/2004 | BOH CD#6261874      | R | 41.09  | (94,843.12)     |
|     | 11/22/2004 | BOH CD#6270627      | R | 41.09  | (94,802.03)     |
|     | 11/26/2004 | BOH CD#213504       | R | 47.68  | (94,754.35)     |
|     | 11/26/2004 | BOH CD#213512       | R | 47.68  | (94,706.67)     |
|     | 11/26/2004 | BOH CD#213520       | R | 47.68  | (94,658.99)     |
|     | 11/27/2004 | BOH CD#213273       | R | 50.96  | (94,608.03)     |
|     | 11/27/2004 | BOH CD#6261925      | R | 41.10  | (94,566.93)     |
|     | 11/28/2004 | BOH CD#213140       | R | 67.95  | (94,498.98)     |
|     | 11/28/2004 | BOH CD#6261871      | R | 41.10  | (94,457.88)     |

DCCA Additional Income Report  
All Accounts

1/1/2004 Through 12/31/2004

| Num               | Date       | Payee          | C | Amount | Running Balance |
|-------------------|------------|----------------|---|--------|-----------------|
|                   | 11/28/2004 | BOH CD#6261872 | R | 9.87   | (94,448.01)     |
|                   | 11/30/2004 | Bank of Hawaii | R | 25.79  | (94,422.22)     |
|                   | 12/21/2004 | BOH CD#6261791 | R | 41.10  | (94,381.12)     |
|                   | 12/21/2004 | BOH CD#6261874 | R | 41.10  | (94,340.02)     |
|                   | 12/22/2004 | BOH CD#6270627 | R | 41.10  | (94,298.92)     |
|                   | 12/26/2004 | BOH CD#213504  | R | 57.53  | (94,241.39)     |
|                   | 12/26/2004 | BOH CD#213512  | R | 57.53  | (94,183.86)     |
|                   | 12/26/2004 | BOH CD#213520  | R | 57.53  | (94,126.33)     |
|                   | 12/27/2004 | BOH CD#213273  | R | 49.31  | (94,077.02)     |
|                   | 12/28/2004 | BOH CD#213140  | R | 65.75  | (94,011.27)     |
|                   | 12/28/2004 | BOH CD#6261871 | R | 41.09  | (93,970.18)     |
|                   | 12/28/2004 | BOH CD#6261872 | R | 9.86   | (93,960.32)     |
|                   | 12/29/2004 | BOH CD#6261925 | R | 41.09  | (93,919.23)     |
|                   | 12/31/2004 | Bank of Hawaii | R | 28.08  | (93,891.15)     |
| Total BOH Savings |            |                |   |        | (93,891.15)     |

FHB Checking

|                    |            |                             |   |          |          |
|--------------------|------------|-----------------------------|---|----------|----------|
| 6069               | 2/11/2004  | County Director of Finance  | R | 492.28   | 492.28   |
| 6070               | 4/21/2004  | Training Fees               | R | 826.00   | 1,318.28 |
|                    | 4/21/2004  | Mary Alexander              | R | (24.98)  | 1,293.30 |
|                    | 4/21/2004  | Thomas B. Callaway          | R | (21.86)  | 1,271.44 |
|                    | 5/11/2004  | B&H Photo Video             | R | 1,893.30 | 3,164.74 |
|                    | 5/13/2004  | Training Fees               | R | 208.50   | 3,373.24 |
|                    | 5/27/2004  | Training Fees               | R | 177.00   | 3,550.24 |
|                    | 6/10/2004  | Training Fees               | R | 367.00   | 3,917.24 |
|                    | 6/14/2004  | Training Fees               | R | 230.11   | 4,147.35 |
|                    | 7/9/2004   | Training Fees               | R | 328.23   | 4,475.58 |
|                    | 7/20/2004  | Training Fees               | R | 394.00   | 4,869.58 |
|                    | 7/29/2004  | Training Fees               | R | 121.87   | 4,991.45 |
|                    | 8/18/2004  | Training Fees               | R | 347.50   | 5,338.95 |
|                    | 9/30/2004  | Starting Balance Adjustment | R | 624.33   | 5,963.28 |
|                    | 10/6/2004  | Training Fees               | R | 940.00   | 6,903.28 |
|                    | 10/15/2004 | Training Fees               | R | 59.00    | 6,962.28 |
|                    | 11/24/2004 | Training Fees               | R | 400.00   | 7,362.28 |
|                    | 11/24/2004 | Training Fees               | R | 160.00   | 7,522.28 |
|                    | 11/24/2004 | Training Fees               | R | 100.00   | 7,622.28 |
|                    | 11/24/2004 | Training Fees               | R | 32.00    | 7,654.28 |
|                    | 11/24/2004 | Training Fees               | R | 77.00    | 7,731.28 |
|                    | 11/24/2004 | Training Fees               | R | 160.25   | 7,891.53 |
|                    | 12/10/2004 | Training Fees               | R | 53.00    | 7,944.53 |
| Total FHB Checking |            |                             |   |          | 7,944.53 |

DCCA Additional Income Report  
All Accounts

1/1/2004 Through 12/31/2004

| Num                | Date      | Payee                          | C | Amount | Running Balance |
|--------------------|-----------|--------------------------------|---|--------|-----------------|
| <b>FHB Savings</b> |           |                                |   |        |                 |
|                    | 1/5/2004  | FHB CD # 7020-857016           | R | 67.94  | 67.94           |
|                    | 1/9/2004  | FHB CD # 7020-751446           | R | 67.94  | 135.88          |
|                    | 1/9/2004  | FHB CD # 7020-751447           | R | 67.95  | 203.83          |
|                    | 1/16/2004 | FHB CD # 7020-856849           | R | 67.95  | 271.78          |
|                    | 1/16/2004 | FHB CD# 7020-647731            | R | 67.95  | 339.73          |
|                    | 1/30/2004 | FHB CD # 7020-889415           | R | 67.94  | 407.67          |
|                    | 1/30/2004 | FHB CD # 7020-889416           | R | 67.94  | 475.61          |
|                    | 1/30/2004 | FHB CD # 7020-889417           | R | 67.94  | 543.55          |
|                    | 1/30/2004 | FHB CD # 7020-889418           | R | 67.94  | 611.49          |
|                    | 1/30/2004 | First Hawaiian Bank - Interest | R | 10.34  | 621.83          |
|                    | 2/11/2004 | FHB CD # 7020-857016           | R | 67.95  | 689.78          |
|                    | 2/11/2004 | FHB CD # 7020-751447           | R | 67.94  | 757.72          |
|                    | 2/11/2004 | FHB CD # 7020-751446           | R | 67.95  | 825.67          |
|                    | 2/13/2004 | FHB CD# 7020-647731            | R | 67.94  | 893.61          |
|                    | 2/16/2004 | FHB CD # 7020-856849           | R | 67.95  | 961.56          |
|                    | 2/27/2004 | FHB CD # 7020-889415           | R | 63.57  | 1,025.13        |
|                    | 2/27/2004 | FHB CD # 7020-889416           | R | 63.57  | 1,088.70        |
|                    | 2/27/2004 | FHB CD # 7020-889417           | R | 63.57  | 1,152.27        |
|                    | 2/27/2004 | FHB CD # 7020-889418           | R | 63.57  | 1,215.84        |
|                    | 2/27/2004 | First Hawaiian Bank - Interest | R | 25.78  | 1,241.62        |
|                    | 3/4/2004  | FHB CD # 7020-857016           | R | 61.37  | 1,302.99        |
|                    | 3/10/2004 | FHB CD # 7020-751446           | R | 61.37  | 1,364.36        |
|                    | 3/10/2004 | FHB CD # 7020-751447           | R | 61.37  | 1,425.73        |
|                    | 3/15/2004 | FHB CD# 7020-647731            | R | 61.37  | 1,487.10        |
|                    | 3/17/2004 | FHB CD # 7020-856849           | R | 61.37  | 1,548.47        |
|                    | 3/30/2004 | FHB CD # 7020-889415           | R | 65.75  | 1,614.22        |
|                    | 3/30/2004 | FHB CD # 7020-889416           | R | 65.75  | 1,679.97        |
|                    | 3/30/2004 | FHB CD # 7020-889417           | R | 65.75  | 1,745.72        |
|                    | 3/30/2004 | FHB CD # 7020-889418           | R | 65.75  | 1,811.47        |
|                    | 3/30/2004 | First Hawaiian Bank - Interest | R | 160.84 | 1,972.31        |
|                    | 4/2/2004  | FHB CD # 7020-857016           | R | 67.94  | 2,040.25        |
|                    | 4/9/2004  | FHB CD # 7020-751446           | R | 67.94  | 2,108.19        |
|                    | 4/9/2004  | FHB CD # 7020-751447           | R | 67.95  | 2,176.14        |
|                    | 4/15/2004 | FHB CD# 7020-647731            | R | 67.95  | 2,244.09        |
|                    | 4/16/2004 | FHB CD # 7020-856849           | R | 67.94  | 2,312.03        |
|                    | 4/30/2004 | FHB CD # 7020-889416           | R | 67.95  | 2,379.98        |
|                    | 4/30/2004 | FHB CD # 7020-889417           | R | 67.95  | 2,447.93        |
|                    | 4/30/2004 | FHB CD # 7020-889418           | R | 67.95  | 2,515.88        |
|                    | 4/30/2004 | FHB CD # 7020-889415           | R | 67.95  | 2,583.83        |
|                    | 4/30/2004 | First Hawaiian Bank - Interest | R | 143.87 | 2,727.70        |
|                    | 5/4/2004  | FHB CD # 7020-857016           | R | 65.76  | 2,793.46        |

DCCA Additional Income Report  
All Accounts

1/1/2004 Through 12/31/2004

| Num | Date      | Payee                          | C | Amount | Running Balance |
|-----|-----------|--------------------------------|---|--------|-----------------|
|     | 5/10/2004 | FHB CD #7020-751447            | R | 65.75  | 2,859.21        |
|     | 5/10/2004 | FHB CD #7020-751446            | R | 65.76  | 2,924.97        |
|     | 5/14/2004 | FHB CD# 7020-647731            | R | 65.75  | 2,990.72        |
|     | 5/17/2004 | FHB CD # 7020-856849           | R | 65.76  | 3,056.48        |
|     | 5/28/2004 | FHB CD # 7020-889417           | R | 65.75  | 3,122.23        |
|     | 5/28/2004 | FHB CD # 7020-889418           | R | 65.75  | 3,187.98        |
|     | 5/28/2004 | FHB CD # 7020-889415           | R | 65.75  | 3,253.73        |
|     | 5/28/2004 | FHB CD # 7020-889416           | R | 65.75  | 3,319.48        |
|     | 5/28/2004 | First Hawaiian Bank - Interest | R | 143.44 | 3,462.92        |
|     | 6/2/2004  | FHB CD # 7020-857016           | R | 63.56  | 3,526.48        |
|     | 6/8/2004  | FHB CD #7020-751447            | R | 63.56  | 3,590.04        |
|     | 6/8/2004  | FHB CD #7020-751447            | R | 63.57  | 3,653.61        |
|     | 6/11/2004 | FHB CD# 7020-647731            | R | 63.57  | 3,717.18        |
|     | 6/11/2004 | FHB CD # 7020-857014           | R | 63.56  | 3,780.74        |
|     | 6/28/2004 | FHB CD # 7020-889415           | R | 63.56  | 3,844.30        |
|     | 6/28/2004 | FHB CD # 7020-889416           | R | 63.56  | 3,907.86        |
|     | 6/28/2004 | FHB CD # 7020-889417           | R | 63.56  | 3,971.42        |
|     | 6/28/2004 | FHB CD # 7020-889418           | R | 63.56  | 4,034.98        |
|     | 6/30/2004 | First Hawaiian Bank - Interest | R | 129.81 | 4,164.79        |
|     | 7/2/2004  | FHB CD # 7020-857016           | R | 82.19  | 4,246.98        |
|     | 7/8/2004  | FHB CD #7020-751446            | R | 82.19  | 4,329.17        |
|     | 7/8/2004  | FHB CD #7020-751447            | R | 82.19  | 4,411.36        |
|     | 7/13/2004 | FHB CD# 7020-647731            | R | 82.19  | 4,493.55        |
|     | 7/15/2004 | FHB CD # 7020-857014           | R | 82.19  | 4,575.74        |
|     | 7/28/2004 | FHB CD # 7020-889415           | R | 90.41  | 4,666.15        |
|     | 7/28/2004 | FHB CD # 7020-889416           | R | 90.41  | 4,756.56        |
|     | 7/28/2004 | FHB CD # 7020-889417           | R | 90.41  | 4,846.97        |
|     | 7/28/2004 | FHB CD # 7020-889418           | R | 90.41  | 4,937.38        |
|     | 7/30/2004 | First Hawaiian Bank - Interest | R | 105.95 | 5,043.33        |
|     | 8/2/2004  | FHB CD # 7020-857016           | R | 84.93  | 5,128.26        |
|     | 8/6/2004  | FHB CD #7020-751446            | R | 84.93  | 5,213.19        |
|     | 8/6/2004  | FHB CD #7020-751447            | R | 84.93  | 5,298.12        |
|     | 8/13/2004 | FHB CD# 7020-647731            | R | 84.93  | 5,383.05        |
|     | 8/13/2004 | FHB CD # 7020-856849           | R | 84.93  | 5,467.98        |
|     | 8/27/2004 | FHB CD # 7020-889415           | R | 93.43  | 5,561.41        |
|     | 8/27/2004 | FHB CD # 7020-889416           | R | 93.43  | 5,654.84        |
|     | 8/27/2004 | FHB CD # 7020-889417           | R | 93.43  | 5,748.27        |
|     | 8/27/2004 | FHB CD # 7020-889418           | R | 93.43  | 5,841.70        |
|     | 8/31/2004 | FHB CD # 7020-857016           | R | 79.45  | 5,921.15        |
|     | 8/31/2004 | First Hawaiian Bank - Interest | R | 97.30  | 6,018.45        |
|     | 9/3/2004  | FHB CD #7020-751447            | R | 79.45  | 6,097.90        |
|     | 9/3/2004  | FHB CD #7020-751446            | R | 79.45  | 6,177.35        |



DCCA Additional Income Report  
All Accounts

1/1/2004 Through 12/31/2004

| Num                              | Date       | Payee                          | C | Amount | Running Balance |
|----------------------------------|------------|--------------------------------|---|--------|-----------------|
|                                  | 9/10/2004  | FHB CD# 7020-647731            | R | 79.45  | 6,256.80        |
|                                  | 9/13/2004  | FHB CD # 7020-856849           | R | 79.45  | 6,336.25        |
|                                  | 9/24/2004  | FHB CD # 7020-889415           | R | 87.40  | 6,423.65        |
|                                  | 9/24/2004  | FHB CD # 7020-889416           | R | 87.40  | 6,511.05        |
|                                  | 9/24/2004  | FHB CD # 7020-889417           | R | 87.40  | 6,598.45        |
|                                  | 9/24/2004  | FHB CD # 7020-889418           | R | 87.40  | 6,685.85        |
|                                  | 9/30/2004  | FHB CD # 7020-857016           | R | 98.63  | 6,784.48        |
|                                  | 9/30/2004  | First Hawaiian Bank - Interest | R | 85.62  | 6,870.10        |
|                                  | 10/6/2004  | FHB CD #7020-751447            | R | 98.63  | 6,968.73        |
|                                  | 10/6/2004  | FHB CD #7020-751446            | R | 98.63  | 7,067.36        |
|                                  | 10/8/2004  | FHB CD# 7020-647731            | R | 98.63  | 7,165.99        |
|                                  | 10/8/2004  | FHB CD # 7020-856849           | R | 98.63  | 7,264.62        |
|                                  | 10/26/2004 | FHB CD # 7020-889417           | R | 98.63  | 7,363.25        |
|                                  | 10/26/2004 | FHB CD # 7020-889418           | R | 98.63  | 7,461.88        |
|                                  | 10/26/2004 | FHB CD # 7020-889415           | R | 98.63  | 7,560.51        |
|                                  | 10/26/2004 | FHB CD # 7020-889416           | R | 98.63  | 7,659.14        |
|                                  | 10/29/2004 | FHB CD # 7020-857016           | R | 101.92 | 7,761.06        |
|                                  | 10/29/2004 | First Hawaiian Bank - Interest | R | 79.38  | 7,840.44        |
|                                  | 11/5/2004  | FHB CD #7020-751446            | R | 101.92 | 7,942.36        |
|                                  | 11/5/2004  | FHB CD #7020-751447            | R | 101.92 | 8,044.28        |
|                                  | 11/10/2004 | FHB CD# 7020-647731            | R | 101.92 | 8,146.20        |
|                                  | 11/12/2004 | FHB CD # 7020-856849           | R | 101.92 | 8,248.12        |
|                                  | 11/16/2004 | FHB CD # 7020-889418           | R | 101.91 | 8,350.03        |
|                                  | 11/26/2004 | FHB CD # 7020-889417           | R | 101.91 | 8,451.94        |
|                                  | 11/26/2004 | FHB CD # 7020-889415           | R | 101.91 | 8,553.85        |
|                                  | 11/26/2004 | FHB CD # 7020-889416           | R | 101.91 | 8,655.76        |
|                                  | 11/29/2004 | FHB CD # 7020-857016           | R | 95.35  | 8,751.11        |
|                                  | 11/30/2004 | First Hawaiian Bank - Interest | R | 69.61  | 8,820.72        |
|                                  | 12/3/2004  | FHB CD #7020-751447            | R | 95.34  | 8,916.06        |
|                                  | 12/3/2004  | FHB CD #7020-751446            | R | 95.35  | 9,011.41        |
|                                  | 12/10/2004 | FHB CD # 7020-856849           | R | 95.34  | 9,106.75        |
|                                  | 12/10/2004 | FHB CD# 7020-647731            | R | 95.34  | 9,202.09        |
|                                  | 12/24/2004 | FHB CD # 7020-889418           | R | 95.35  | 9,297.44        |
|                                  | 12/24/2004 | FHB CD # 7020-889417           | R | 95.35  | 9,392.79        |
|                                  | 12/24/2004 | FHB CD # 7020-889416           | R | 95.35  | 9,488.14        |
|                                  | 12/24/2004 | FHB CD # 7020-889415           | R | 95.35  | 9,583.49        |
|                                  | 12/29/2004 | FHB CD # 7020-857016           | R | 98.63  | 9,682.12        |
|                                  | 12/31/2004 | First Hawaiian Bank - Interest | R | 67.23  | 9,749.35        |
| Total FHB Savings                |            |                                |   |        | 9,749.35        |
| HI Federal & State Employee Bank |            |                                |   |        |                 |
|                                  | 3/31/2004  | HFS Credit Union               | R | 204.86 | 204.86          |

DCCA Additional Income Report  
All Accounts

1/1/2004 Through 12/31/2004

| Num                     | Date                                   | Payee            | C | Amount | Running Balance |
|-------------------------|--|------------------|---|--------|-----------------|
|                         | 4/1/2004                               | HFS Credit Union | R | 69.87  | 274.73          |
|                         | 5/1/2004                               | HFS Credit Union | R | 67.66  | 342.39          |
|                         | 6/1/2004                               | HFS Credit Union | R | 69.96  | 412.35          |
|                         | 7/1/2004                               | HFS Credit Union | R | 67.75  | 480.10          |
|                         | 8/1/2004                               | HFS Credit Union | R | 70.05  | 550.15          |
|                         | 9/1/2004                               | HFS Credit Union | R | 70.09  | 620.24          |
|                         | 10/1/2004                              | HFS Credit Union | R | 67.87  | 688.11          |
|                         | 11/1/2004                              | HFS Credit Union | R | 70.18  | 758.29          |
|                         | 12/1/2004                              | HFS Credit Union | R | 67.96  | 826.25          |
|                         | Total HI Federal & State Employee Bank |                  |   |        |                 |
| HomeStreet Bank Savings |  |                  |   |        |                 |
|                         | 1/31/2004                              | HomeStreet Bank  | R | 244.58 | 244.58          |
|                         | 2/29/2004                              | HomeStreet Bank  | R | 217.73 | 462.31          |
|                         | 3/31/2004                              | HomeStreet Bank  | R | 232.99 | 695.30          |
|                         | 4/30/2004                              | HomeStreet Bank  | R | 225.73 | 921.03          |
|                         | 5/28/2004                              | HomeStreet Bank  | R | 233.52 | 1,154.55        |
|                         | 6/30/2004                              | HomeStreet Bank  | R | 226.24 | 1,380.79        |
|                         | 7/30/2004                              | HomeStreet Bank  | R | 234.04 | 1,614.83        |
|                         | 8/31/2004                              | HomeStreet Bank  | R | 234.30 | 1,849.13        |
|                         | 9/30/2004                              | HomeStreet Bank  | R | 227.00 | 2,076.13        |
|                         | 10/31/2004                             | HomeStreet Bank  | R | 234.83 | 2,310.96        |
|                         | 11/30/2004                             | HomeStreet Bank  | R | 227.51 | 2,538.47        |
|                         | 12/31/2004                             | HomeStreet Bank  | R | 261.80 | 2,800.27        |
|                         | Total HomeStreet Bank Savings          |                  |   |        |                 |

Grand Total

(72,570.75)

(72,570.75)

100,000.00

27,429.25

Equipment Purchases 2004

| Equipment       | Quantity | Model       | Serial             | Mfr.           | Supplier   | Received  | Price   | Price  | Location       |
|-----------------|----------|-------------|--------------------|----------------|------------|-----------|---------|--------|----------------|
| Sat Receiver    | 1        | DSR4200     | 219017358000183.00 | Motorola       | Bitcentral | 2/23/2004 | 697     | 697    | Hilo           |
| DVD Burner      | 1        | Mre 100HE   | W3KA001045         | Panasonic      | B&H        | 3/19/2004 | 850     | 850    | Hilo           |
| Camera Case     | 10       | DC654       |                    | Doskocil       | Markertek  | 3/22/2004 | 85      | 850    | Hilo-5, Kona-5 |
| Dual Monitor    | 1        | DELV-LCD    |                    | 302650 Delvcam | Markertek  | 5/14/2004 | 1299    | 1299   | Kona           |
| Dual Monitor    | 1        | DELV-LCD    |                    | 306397 Delvcam | Markertek  | 5/14/2004 | 1299    | 1299   | Kona           |
| Monitor, LCD    | 1        | SDM-S204    | 9252913H           | Sony           | Isys       | 6/8/2004  | 1449.99 | 1450   | Hilo           |
| NLE Edit System | 2        | Premiere6.5 |                    | Isys           | Isys       | 5/15/2004 | 3739.5  | 7479   | Hilo           |
| NLE Edit System | 2        | Premiere6.5 |                    | Isys           | Isys       | 5/15/2004 | 3739.5  | 7479   | Kona           |
|                 |          |             |                    |                |            |           | Freight | 500    |                |
|                 |          |             |                    |                |            |           | Total   | 21903  |                |
| DVD Burner      | 1        | DVR-220-5   | DDTT005382CC       | Pioneer        | Walmart    | 12/8/2004 | 284.38  | 284.38 | Hilo           |
| DVD Burner      | 1        | DVR-220-5   | DFCP018438CC       | Pioneer        | Walmart    | 12/8/2004 | 284.38  | 284.38 | Hilo           |
|                 |          |             |                    |                |            |           | TOTAL   | 22472  |                |

## **ORGANIZATIONS LISTED ON KONA IVBB 2004**

**AARP**

**ADVOCATS**

**AFFORDABLE HEALTH CARE**

**ALCOHOLICS ANONYMOUS**

**ALOHA PERFORMING ARTS COMPANY**

**ALZHEIMERS**

**AMERICAN CANCER SOCIETY**

**AMERICAN LEGION POST 20**

**AMERICAN RED CROSS**

**BAHA'I FAITH**

**BIG ISLAND CHILDREN'S THEATER**

**BLACK STUDENT UNION HAWAII**

**BLOOD BANK OF HAWAII**

**CATHOLIC CHARITIES HAWAII**

**CENTER FOR INDEPENDENT LIVING**

**CIVIL AIR PATROL**

**COALITION FOR A DRUG FREE HAWAII**

**CONGREGATE MEALS ON WHEELS**

**COORDINATED SERVICES FOR THE ELDERLY**

**COUNCIL OF KONA-AREA SERVICE CLUBS**

**COUNTY OF HAWAII – CIVIL SERVICE**

COUNTY OF HAWAII – DEPARTMENT OF PUBLIC WORKS

COUNTY OF HAWAII TRANSIT AGENCY

DUKE’S CORNER – ICE TALK

EARTH AWARE

EAST HAWAII CULTURAL COUNCIL

FAMILY SUPPORT SERVICES WEST HAWAII

FRIENDS OF THE CANDLELIGHT PEACE WALK

FRIENDS OF THE LIBRARIES

4-H

HAWAII CIVIC CLUB

HAWAII COMMUNITY COLLEGE

HAWAII FOSTER PARENTS ASSOCIATION

HAWAII GEAN

HAWAII ISLAND MASTER GARDENER’S ASSOCIATION

HCEOC HEAD START

HEAD START

HEART HEALING PRAYER LINE

HELCO

HILO PHOTOGRAPHY CLUB

HIV COUNSELING & TESTING

HOLOMANA ‘O HAWAII

HOSPICE OF KONA

HUGS NOT DRUGS

HUI LAULIMA

KEALAKEHE ELEMENTARY

KEALAKEHE HIGH SCHOOL

KE ANUENE AREA HEALTH EDUCATION CENTER, INC.

KONA ALOHA PATROL

KONA ARC/KONA CRAFT

KONA HONGWANJI TAIKO GROUP

KONA-KOHALA CHAMBER OF COMMERCE

KONA MUSIC SOCIETY

KONA WRITERS GROUP

KONA TASK FORCE ON FEEDING THE HUNGRY

LIFE CHURCH

LIGHTHOUSE PLAYERS OF KONA

LYMAN MUSEUM

MARCH OF DIMES

MOBILE CARE – DENTAL SERVICES

MONTESSORI PRE-SCHOOL IN KONA

NA LEO O HAWAII

NASA

NEIGHBORHOOD PLACE OF KONA

OCEAN VIEW COMMUNITY ASSOCIATION

PATCH (ASSOC. FOR THE EDUCATION OF YOUNG CHILDREN)

PALEAKU PEACE GARDENS

PLANNED PARENTHOOD OF HAWAII

PUNANA LEO O WAIMEA

SENIOR CITIZENS ID CARD

SEXUAL ASSAULT VICTIM EMPOWERMENT

SHARE INTERNATIONAL

SKEA

SONLIGHT MINISTRIES

ST. MICHAEL'S PARISH – KNIGHTS OF COLUMBUS

WEST HAWAII DANCE ACADEMY

UNIVERSITY OF HAWAII AT MANOA

UNIVERSITY OF HAWAII TROPICAL AG & HUMAN RESOURCES

UNIVERSITY OF THE NATIONS

VOLCANO ART CENTER

YMCA

## Na Leo O Hawai'i Hilo- Interactive Bulletin Board

Aina Keepers Campaign  
Alzheimer's Association  
Bay Clinic Inc.  
Big Island Bird Hunters  
BI Presbyterian Korean Church  
Blood Bank of Hawai'i  
BSUH-Black Student Union Hawai'i  
Calvery Chapel Hilo  
Central Christian Church  
Chinese Civic Association of Hawai'i  
County of Hawai'i- Dept of Civil Service  
Diabetes Education Center  
Domestic Violence Awareness  
Earth Aware  
East Hawai'i Cultural Council  
Elderly Activities Division  
First Church of Religious Science  
Friends of the Pana'ewa Zoo  
German Club Hawai'i  
Glad Tidings Church  
Grace Alone  
Haili Church  
Hamakua Music Festival  
Hawai'i Air National Guard  
Hawai'i Bone Marrow Registry  
Hawai'i Concert Society Events  
Hawai'i Island Adult Care, Inc.  
Hawai'i Island Council for Literacy  
Hawai'i Island Humane Society  
Hawai'i Island Master Gardener's Association  
Hawai'i Montessori School Kona  
Hawai'i State Teachers Association  
Hawaiian Island Productions  
Hawaiiana in Honomu  
HAWCC Food Service Program  
HAWCC- Noelle Rodriguez  
Hilo Community Players Events



Hilo Gymnastics Club  
Hiccup Circus School  
Iwo Jima USMC Memorial Assoc. (501c)  
Joint Astronomy Center  
Kamuela Hongwanji  
Ke 'Anuenue AHEC, Inc.  
Kea'au Village Market  
Keep Hawai'i Beautiful Program  
Kino'ole Baptist Church  
Kona Hongwanji Taiko Group  
Kona Music Society  
KSAA Chorus  
Kuikahi Mediation Center  
L&L Productions  
Local Jam Volleyball League  
Michael Stevenson  
Mobile Care - Dental Services  
Model Railroad Club  
Na 'Opio Showcase  
Na Leo O Hawai'i  
Na Pua No'eau  
Onizuka Memorial Committee  
Poison Hotline  
QiQong  
Recycle Hawai'i  
Robert & Caki Kennedy  
Rotary Club of Volcano  
Sexual Assault Awareness  
Share International  
SKEA (Society for Kona Education and Art)  
St Michael's Parish Knights of Columbus  
Temple of Lono  
The Lyman Museum  
The Palace Theatre  
Three Mongoose  
UH - Mealani Research Station - 4-H Livestock C  
Unitarian Fellowship Committee  
United Community Church  
University of Hawai'i Hilo  
Volcano Art Center

Waimea Assembly of God  
YWAM Kona

# Na Leo 'O Hawai'i

## Closures and Loss of Signal for 2004

### Closures:

Na Leo was closed only on weekends and scheduled holiday in 2004.

### Power Outages: (at Naleo)

|                   |      |                       |        |
|-------------------|------|-----------------------|--------|
| January 25, 2004  | from | 5:46 PM to 6:24 PM    | 38 min |
| November 30, 2004 | from | 6:24 PM to 6:24:30 PM | 30 sec |

Total 38min 30 sec

### Power Outages: (at Time Warner)

|                  |      |                      |         |
|------------------|------|----------------------|---------|
| January 19, 2004 | from | 6:40 PM to 6:54 PM   | 14 min  |
| January 20, 2004 | from | 1:03 PM to 2:07 PM   | 64 min  |
| January 28, 2004 | from | 10:14 PM to 11:57 PM | 103 min |
| March 14, 2004   | from | 7:54 PM to 8:08 PM   | 14 min  |
| May 17, 2004     | from | 1:52 PM to 2:02 PM   | 10 min  |
| May 31, 2004     | from | 12:01 AM to 12:06 AM | 5 min   |
| August 11, 2004  | from | 3:51 AM to 3:57 AM   | 6 min   |
| October 10, 2004 | from | 11:55 PM to 12:02 PM | 7 min   |

Total 323 min

From Donna Dunham

Sent Friday, January 28, 2005 3:42 pm

To jdenecke-naleo@hawaii.rr.com

Subject Helco Power Outages Affecting Na Leo 2004

---

Juergen:

According to Robert Kaneshiro of HELCO, Na Leo O Hawaii experienced the following power outages:

January 20, 2004 1:03PM -- 2:05PM

January 25, 2004 3:17PM -- 3:42PM

February 28, 2004 1:19PM -- 2:01PM

We are assuming that Oceanic Time Warner Cable experienced the same outages since they are in the same area as Na Leo.

Aloha,

Donna

# NA LEO 'O HAWAII, INC.

**In Hilo:** Hilo Shopping Center, Suite #270, 1261 Kilauea Avenue, Hilo, HI. 96720

Tel: (808) 935-8874 Fax: (808) 961-3621 e-mail: [naleo@interpac.net](mailto:naleo@interpac.net)

**In Kona:** 74-5590 Eho Street, Suite #115, Kailua-Kona, HI. 96740

Tel: (808) 329-9617 Fax: (808) 329-9630 e-mail: [naleo@gte.net](mailto:naleo@gte.net)

## 2004 Year End Activity Report

### Edit Bays

- o Continue the conversion to digital by replacing the remaining four analog bays with non-linear editing systems (Hilo/Kona) **Done**
- o Continue conversion to DVD from tape by installing DVD burners at each edit station (Hilo/Kona) **Done**

### Studios

- o Install Curtains (Hilo) **Done**
- o Continue Program Committee policy development re: studio use (Hilo)

### Control Room

- o Build shelving to house Videotek3 system (Hilo) **Done**
- o Purchase LCD Monitors for Videotek3 Production System (Hilo) **Done**
- o Wire Videotek3 Production System (Hilo) **Done**

### Playback

- o Purchase additional modules for PESA system due to additional channel/playback equipment (Hilo/Kona) **Done**
- o Purchase additional modules for Radiant system to TWE headend (Hilo) **Done**
- o Replace control modules for VCRs with control modules for DVDs **Done**
- o Replace existing tape decks with DVD players. **Done**
- o Set up tape-to-DVD station to convert tape library to DVD **Done**

### Additional Income and Community Organizations Outreach

- o Continue Development and Program Committee joint discussions re: pursuing grants **Ongoing**
- o Research available and applicable grants
- o Apply for grants

### Equipment Replacement

- o Continue replacement and the upgrade to digital equipment **Ongoing**

### Training

- o Continue with volunteer program **Ongoing**
- o Train clients on new digital equipment, both edit and studio **Ongoing**

### Facilities

- o Explore options and strategies of moving current leased Kona facility into permanent/new facilities **Ongoing**
- o The planned expansion of the University of Hawaii-West Hawaii Campus presents Na Leo with a unique opportunity to co-locate in a planned "University Village Concept"

### Programming

- o Install satellite dish to receive Annenberg/CPB programming for the additional channel **Done**